

STATE OF MAINE PUBLIC UTILITIES COMMISSION

Harry Lanphear ADMINISTRATIVE DIRECTOR

CASD MEMO No. 2019-09

To: All Telephone and POLR Companies

From: Shawn C. Brooks, Senior Consumer Assistance Specialist Shawn C Brooks

Consumer Assistance & Safety Division (CASD)

Date: December 23, 2019

Re: PUC Closure, 12:00 Noon, December 24 - December 26, 2019

The PUC, along with all State of Maine offices, will be closed starting at 12:00 noon, December 24 through December 26, for the Christmas holiday. Chapter 290, Section 14(E)(2) prohibits ETCs from disconnecting customers on days when the Commission's office is closed. In light of this, POLR customers should not be disconnected during these days.

Thank you for your attention to the above, and best wishes of the season to you!

SB/kp

LOCATION: 101 Second Street, Hallowell, ME 04347 MAIL: 18 State House Station, Augusta, ME 04333-0018

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